

City and Neighbourhood Services Department

Achievements to date 2022/23



Belfast City Council

Community provision



Operated **27** community centres across Belfast with **93%** of users satisfied or very satisfied with their centre (508 responses)



Provided **27** 'warm welcomes warm spaces' in community centres



Supported **8** independently managed community facilities



Supported **139** community clean-ups and gave out **45** litter hero kits



Sold **12,273** fuel stamps

Grants and funding



Supported **33** capacity organisations to a total value of **£997,836.12**



Delivered **63** community safety projects involving **£661,213** of funding from the Belfast PCSP



Supported independently managed community centres with a budget of **£353,916**



Revenue - Supported **82** community organisations with the overhead costs of managing their local community buildings to a total value of **£982,405.63**



Supported **226** organisations to deliver projects through our micro and medium project grants

Play services



Delivered a two-week summer scheme programme at **33** community and play centres across the city to **1,300** children providing **700** activity sessions

Advice



Provided funding of over **£1.3 million** to support **14** advice organisations to deliver advice service

Bereavement services



4,068 cremations and **1,519** burials from 1 April 2022 to 31 March 2023

Open Spaces and Street Scene



Cleaned over **4,787** streets per week



Supported **393** third party event requests



Provided **105** safe playgrounds



Maintained **67** parks with **20** achieving Green Flag status

Environmental education and outreach



Undertook **181** schools visits

Resources and fleet



Recycled **64,000** tonnes of waste



Recycled around **41%** of our household waste



Emptied approx. **10 million** wheelie bins



Collected **63,986** bulky waste items



Transitioned heavy fleet vehicles currently powered by diesel to Hydrotreated Vegetable Oil (HVO)

Port Health



We completed **73** ship sanitation inspections



Last year we screened **1,911** vessels for cases of infectious disease

City protection



Responded to **3,661** requests for pest control service



Issued **706** fixed penalty notices for littering and **193** fixed penalty notices for dog offences



4,238 night time noise requests



1,358 day time noise requests



Responded to **874** urgent residential requests



2,073 food safety and public health inspections



Investigated **592** complaints in relation to foods and food premises



Responded to **1,096** requests for advice and assistance



Took **1,184** food samples to verify compliance with food hygiene, composition and labelling requirements including provision of allergen information



Completed **1,624** inspections of premises for H&S, tobacco control, product safety and safety at sports grounds



Responded to **4,096** housing or condition nuisance complaints

Leisure development



Boxing Strategy - **6,745** participants



SCBI - over **42,000** participant opportunities created

Leisure services



16 leisure centres and **2.8 million** user visits at year end



27,500 pre-paid memberships and **10,000** pay & play members



584 HMO licences issued with and **1,290** HMO inspections